

Arizona Department of Water Resources  
Modified Non-Per Capita Conservation Program

1

## Provider Profile

### 1. Provider Contact Information

Municipal Provider

Right Number

Active Management Area

Contact Name

Contact Title

Mailing Address

Telephone

Email

### 2. Water Use and Service Area Characteristics for Year 20\_\_\_\_

#### A. Major Water Uses/Losses

	Amount (acre-feet)	% of Total Water
1 Deliveries to individually metered residential users (i.e. single family residences)		
2 Deliveries to master-metered multi-family users		
3 Deliveries to master-metered mobile home parks (if known)		
4 Deliveries to non-residential users		
5 Lost and unaccounted for water		
6 Other water uses or losses in your service area. Please specify		
<b>Total</b>		

#### B. Residential Water Uses

1 Total individually metered single family residential connections	
2 Total master-metered residential service connections	
3 Percent of homes built prior to 1994. (Note: Low flow plumbing fixtures were required in Arizona after January 1, 1994)	
4 Describe any other residential characteristics related to water use in your service area. (Examples: older system, residential lot size, predominant landscape type, proportion of undeveloped land, retiree vs. family developments)	

#### C. Non-Residential Water Uses

Include only those entities for which water deliveries are shown on Schedule F-1 Part 2 Municipal Water Provider Deliveries of the Annual Water Withdrawal and Use Report. Do not include entities for which deliveries are shown on Schedule D.

1 Total non-residential service connections	
2 Do you serve water to golf courses?	<input type="checkbox"/> No <input type="checkbox"/> Yes If yes, how many?
3 Do you serve water to parks?	<input type="checkbox"/> Yes <input type="checkbox"/> No If yes, how many acres?
4 Do you serve water to common areas?	<input type="checkbox"/> Yes <input type="checkbox"/> No If yes, how many acres?
5 List the <u>number</u> and <u>type</u> of other major non-residential water users served by this provider. (Examples: hospitals, schools, office parks, manufacturing facilities, commercial users, etc.)	

Arizona Department of Water Resources  
Modified Non-Per Capita Conservation Program  
**Provider Profile**

2

**D. General Service Area Characteristics**

1 Combined total of residential and non-residential service connections (total of B1, B2 and C1)	
2 Tier (based on number of service connections listed above in D-1).	<input type="checkbox"/> Tier 1 (up to 5,000) <input type="checkbox"/> Tier 2 (5,001 - 30,000) <input type="checkbox"/> Tier 3 (>30,000)
3 Approximate number of square miles currently served	
4 Estimated number of square miles to be served at build-out	

**3. Metering Requirements**

*According to the Third Management Plan (TMP): "A large municipal provider shall meter water deliveries to all service connections on its municipal distribution systems except connections to fire services, dwelling units in individual multifamily units, mobile homes in a mobile home park with a master meter, and construction users." (Monitoring and Reporting Requirements for Municipal Providers and Individual Users, TMP). For water uses where estimates can be provided, see TMP Appendix 5-M for the Phoenix AMA and 5-G for Pinal, Prescott, Santa Cruz, and Tucson AMA.)*

Do you have 100% Metered Connections?	<input type="checkbox"/> Yes <input type="checkbox"/> No
If no, what percentage of your connections are metered?	
Describe your plans for meeting this requirement:	

**4. Public Education Program**

This requirement includes communicating to customers at least twice per year about water conservation and distributing free written conservation information to customers.

**A. Communication Channel(s)**

*A communication channel is the method by which messages are provided, e.g. newsletter, water bill or bill insert, website, brochure, letters, etc. Providers may use one communication channel or a combination of channels to communicate with their customers.*

List your communication channel(s) and describe them as follows:

1. If a communication channel has been implemented, briefly describe efforts made to implement it and reasons for continuing or discontinuing it.
2. If a new communication channel is being implemented, describe your plans for implementation and the rationale for selecting this communication channel.
3. Indicate or estimate the number of customers you currently reach or will reach.

*Note: You may attach additional information, descriptions, or materials if desired*


Arizona Department of Water Resources  
Modified Non-Per Capita Conservation Program  
**Provider Profile**

3

<b>B. Written Materials Provided Free to Customers</b> <i>Providers are encouraged to distribute water conservation information at locations such as libraries, chambers of commerce, new model homes, etc. in addition to their offices to reach current and new customers.</i> List the titles of and/or describe the written materials and include the following information: <ol style="list-style-type: none"><li>1. Where/how the materials are distributed</li><li>2. Where and how customers obtain or will obtain the free written information</li><li>3. The system for sending information to customers on request</li><li>4. The number of customers currently reached or who will be reached</li></ol>

Arizona Department of Water Resources  
Modified Non-Per Capita Conservation Program  
**Provider Profile**

4

### 5. Best Management Practices (BMPs)

**A. Check ( ✓ ) your tier as indicated in section 2D (2)**

- ☐ Tier 1 - Providers must choose at least 1 BMP  
☐ Tier 2 - Providers must choose at least 5 BMPs  
☐ Tier 3 - Providers must choose at least 10 BMPs

implemented or will be implemented over the course of the next year. Check ( ✓ ) the appropriate column to indicate the BMPs(s) you wish the Department to review as part of your MNPCCP requirement.B71

For Compliance with MNPCCP	Also being implemented	<b>Best Management Practices (BMPs)</b>	
		<b>Category 1. Public Awareness/Public Relations</b>	
		1.1	Local and/or regional messaging program
		1.2	Special events/programs and community presentations
		1.3	Market surveys
		<b>Category 2. Conservation Education and Training</b>	
		2.1	Adult education and training programs
		2.2	Youth conservation education programs
		2.3	New homeowner landscape information
		2.4	Xeriscape demonstration garden
		2.5	Distribution plan for water conservation materials
		<b>Category 3. Outreach Services</b>	
		3.1	Residential audit program
		3.2	Landscape consultations (residential and/or non-res.)
		3.3	Water budgeting program (non-residential)
		3.4	Residential interior retrofit programs
		3.5	Non-residential interior retrofit programs
		3.6	Customer high water use inquiry resolution
		3.7	Customer high water use notification
		3.8	Water waste investigation and information
		<b>Category 4. Physical System Evaluation and Improvement</b>	
		4.1	Leak detection program
		4.2	Meter repair and/or replacement program
		4.3	Comprehensive water system audit program
		<b>Category 5. Ordinances/Conditions of Service/Tariffs</b>	
		5.1	Low water use landscaping requirements
		5.2	Water tampering/water waste ordinances
		5.3	Plumbing code requirements
		5.4	Limitations on water features and/or landscaping
		5.5	Ordinances for model home landscapes
		5.6	Required on-site gray water/water harvesting features
		5.7	Requirements for car wash water recycling
		5.8	Landscape watering restrictions (time of day, etc.)
		5.9	Hot water recirculation devices (res. and/or non-res.)
		5.10	Retrofit on resale
		5.11	Irrigation efficiency standards for non-residential users
		5.12	Conservation tariff (private water companies)
		5.13	Water use plan for new large non-residential users
		6.1	Toilet rebate (residential)
		6.2	High efficiency flush toilet rebate (residential)
		6.3	Toilet replacement (residential)
		6.4	Indoor water fixture replacement/rebate/incentive (residential)

Arizona Department of Water Resources  
Modified Non-Per Capita Conservation Program  
**Provider Profile**

		6.5	Hot water system rebates (residential and/or non-res)
		6.6	Water efficient appliances rebate/incentive
		6.7	Gray water retrofit/rebate/incentive
		6.8	Water harvesting retrofit/rebate/incentive
		6.9	Landscape conversion rebate/incentive
		6.10	Xeriscape installation rebate in new landscapes
		6.11	Commercial and industrial program
		6.12	Large landscape conversion program (non-residential)
		6.13	No/low interest loans (non-residential)
		<b>Category 7. Research/Innovation Program</b>	
		7.1	Implement an emerging technology
		7.2	Applied research to enhance decision-making
		7.3	Evaluate new and emerging technologies and practices
		7.4	water savings results)
		7.5	Implement smart irrigation technology
		7.6	Develop industry partnerships to save water
		7.7	Support new technologies and products
		7.8	Pilot a new initiative, project, or program

**B. BMP Description**

For each BMP you wish the Department to evaluate as part of your MNPCCP requirement, describe the relevance to your service area/and or water use patterns and explain how implementation will lead to increased water use efficiencies. If your conservation strategy involves multiple selected BMPs that apply to a single characteristic of your service area and/or water use patterns and will, if implemented together, lead to increased water use efficiencies, a single description will suffice.

<b>BMP</b>	<b>Relevance to your Service Area/and or Water Use Patterns and How Implementation will Lead to Increased Water Use Efficiencies</b> A BMP is appropriate for a service area if one or more of the following indicators applies: <ul style="list-style-type: none"> <li>■ it is applicable to a large portion of customers</li> <li>■ it is directed towards the highest water users or water use categories</li> <li>■ it can be utilized by customers in the service area</li> <li>■ it will improve an existing water conservation effort</li> </ul>

Arizona Department of Water Resources  
Modified Non-Per Capita Conservation Program  
**Provider Profile**

6


## 6. Rate Structure

Please attach a copy of your current rate structure.

***Please return to:***

Arizona Department of Water  
Resources  
Water Management Division  
3550 North Central Avenue  
Phoenix, AZ 85012

May  
2010